



Hotel House Rules

Check in 15:00 - 04:00 h

Check-out 11:00 h

Flexible Sign in/out Depending on room availability on the day of guest check-in/check-out.

Room Price

The price of a night in a room includes breakfast and insurance for the guest and is shown without tourist tax. Additional meals, amenities and services are subject to additional charges. If you want additional benefits and services, please contact the Hotel Reception.

Hotel Services

All information about the Hotel's services is available at the Reception and www.admiralhotel.hr.

Breakfast & Room Service

Breakfast: 07:00 – 10:00 Breakfast in the room: 07:00 – 11:00

Room service hours: 06:00-24:00

Meals and drinks served in the rooms will be charged according to the price lists of the Minibar, The Bar and the Taurus restaurant. Buffet breakfast in the restaurant Taurus is included in the price. Breakfast in the room is charged 5,04 € (38,00 HRK) per person.

Extra bed

Extra beds can be placed in selected room categories, in Deluxe, Deluxe twin and Executive rooms and in the Zagreb Suite, Junior Suite and Admiral Suite at an additional cost of 13,27 € (100,00 HRK)

Day-use Rooms

Rooms for daily use are rented out between 10:00 and 18:00, for a maximum duration of 8 hours. Day use rooms are charged at 70% of the price of one night. The service's availability is subject to hotel's occupancy.

Room maintenance and cleaning

Room maintenance and cleaning is done from 8:00 to 16:00. If the guest wants a specific time for cleaning the room, please arrange such time by calling the Hotel Reception.

Children

A maximum of two children up to the age of 12 can share a room at no additional cost using existing beds in the rooms (in selected rooms).

Children's bed

Free of charge at the guest's request (subject to availability).

ADMIRAL HOTEL • Rudeška cesta 140 • 10 000 Zagreb • Tel/Fax.: +385-1-3322-900 • E-mail: office@admiralhotel.hr

INTERIGRE d.o.o. • Karlovačka cesta 36b • 10 000 Zagreb • OIB: 57930981912 • IBAN: HR5924840081107374955 • SWIFT: RZBHHR2X



Pets

Admiral Hotel is a "dog-friendly" hotel that accepts dogs up to 40 kg / 88 lbs, with a maximum of two dogs per room with a total weight of 40 kg / 88 lbs. A fee of 26,54 € (200,00 HRK) per dog per night is charged for dogs staying overnight. Guide dogs and assistance dogs are always welcome free of charge.

Transportation service to/from the airport

For transportation services to/from the airport, please contact the Reception.

Parking

Free public parking is available near the hotel.

Payment

Admiral Hotel accepts Visa, Master, Maestro and Diners credit cards. Payment is made upon check-in at the Hotel. The city tax amounting to 1,59 € (12,00 HRK) are charged upon check-in. Other used benefits and services are charged upon check-out from the Hotel.

Smoking

Smoking is not allowed in the public areas of the Hotel and in the hotel rooms and apartments. If traces of smoking are found in the room, a damage fee of the amount of 49,77 € (375,00 HRK) will automatically be charged to the room.

Cancellation / No Show

For more information, please read our General Rules on registration, deposit, cancellation and guest no-show at www.admiralhotel.hr.

Written complaint notice

Pursuant to Article 10, Paragraph 1, Point 10 of the Act on Hospitality Activities (85/15, 121/16, 99/18, 25/19, 98/19, 32/20 and 42/20), we inform guests that complaints can be submitted in the book of complaints at the reception, by mail to the address of the company's headquarters and by email to office@admiral.hr, and we will confirm its receipt in writing without delay, or deliver it to the address. We will respond to written complaints in writing within 15 days from the date of receiving the complaint.