

## **Pet Policy**

Admiral Hotel is a dog friendly hotel that accepts dogs less than 40 kg/88 lbs, to a maximum of two dogs per room at 40 kg/88 lbs together.

A charge of 75 HRK per night per dog applies and will be added to your guestroom folio. Extra cleaning upon check-out is included in the price. Service dogs are always welcome at no charge.

The price for dog lodging is inclusive of a welcome package that will be presented upon arrival featuring special pet amenities including: pet bed (available in medium and large sizes), food and water bowls with mat, treats, door hanger and information about local pet shops, pet parlours and veterinary care. The dog bed, bowls and mat are only provided for the duration of stay and belong to the Hotel.

The Hotel needs to be informed about dog lodging at booking i.e. at least three days in advance of your arrival.

It is required to bring the dog's immunization certification.

For the comfort of all of our guests, but with the exception of service dogs, dogs are not permitted in the Food & Beverage areas of the Hotel, as well as in the Meeting Point, Relax Zone, Gym area and Grand Casino.

While travelling through the lobby or public areas of the Hotel, dogs must be on a leash or in a carrier.

Dogs may remain alone in a guestroom so long as the dog is well-behaved. You will need to notify the Front Desk and hang the "Do not disturb, my dog is resting" door hanger when you leave your pet unattended in your room. However, if your dog is disturbing other guests/Hotel personnel or causing damage, then it cannot be left alone and must remain in your control.

The owner needs to be present while any member of the personnel such as Housekeeping, Room Service or Maintenance is present in the room. Room cleaning must be scheduled for a time when the dog is not in the room or the owner is present.

Pet owners will be responsible for their canine companions and for any personal injury or property damage they may cause and will be required to sign a Pet Waiver upon check-in.



If your room requires excessive cleaning, or if damages are incurred as a result of your dog's actions, the Hotel may charge for additional services and repairs.

It is the owner's responsibility to prevent your dog from creating any disturbances which may cause complaints by other Hotel guests or personnel. If your dog is deemed disruptive, the Hotel Management has the right to require you to find other accommodations without reimbursement. If your dog is deemed dangerous, harmful or is likely to frighten or harm other guests of the Hotel, the Hotel Management has the sole discretion to exclude your dog from the Hotel.

In consideration for other guests, please remove and dispose of any litter or waste associated with your dog on Hotel premises.

Thank you for adhering to these policies.

Admiral Hotel welcomes you and your dog and wishes you a wonderful stay!

ADMIRAL HOTEL

INTERIGRE d.o.o.

OIB: 57930981912

## Pravila za goste s kućnim ljubimcima

Admiral Hotel je „dog-friendly“ hotel koji prihvaća pse do 40 kg/88 lbs, i to maksimalno dva psa po sobi ukupne težine 40 kg/88 lbs.

Za noćenje pasa naplaćuje se naknada od 75 HRK po psu i noćenju, te će se ista dodati na Vaš hotelski račun. Dodatno čišćenje sobe prilikom odjave iz Hotela je uključeno u cijenu. Psi vodiči i psi pomagači su uvijek dobrodošli bez naknade.

Cijena za noćenje psa uključuje paket dobrodošlice koji će Vam biti predan prilikom dolaska i prijave u Hotel. Paket dobrodošlice uključuje specijalne pogodnosti za Vašeg kućnog ljubimca: krevetić (dostupan u srednjem i velikom formatu), posude za vodu i hranu s podloškom, nagradu za psa, oznaku za vrata te informacije o lokalnim trgovinama za kućne ljubimce, salonima za uljepšavanje pasa i veterinarima. Krevetić, zdjele za hranu i podmetač za psa su na raspolaganju za upotrebu samo tijekom boravka u Hotelu te su vlasništvo Hotela.

Potrebno je obavijestiti Hotel o boravku psa/pasa prilikom rezervacije smještaja odnosno najkasnije tri dana prije dolaska u Hotel.

Vlasnik je obavezan ponijeti sa sobom potvrde o imunizaciji psa.

Radi udobnosti ostalih gostiju Hotela, psima nije dozvoljen ulazak u predjele Hotela gdje se servira hrana i piće, kao i u Meeting Point (sobe za sastanke i konferencijsku salu), Relax zonu, teretanu te Grand Casino. Ovo pravilo ne vrijedi za pse vodiče i pse pomagače kojima je ulazak dopušten u sve dijelove Hotela.

Prilikom boravka ili prolaženja kroz predvorje ili javne prostore i prostorije Hotela, psi moraju biti na povodcu ili u nosaču za kućne ljubimce.

Psi mogu ostati sami i bez nadzora u hotelskim sobama ukoliko se ponašaju pristojno. Ukoliko namjeravate psa ostaviti bez nadzora u sobi, o tome ste dužni obavijestiti Recepciju Hotela te na vrata sobe staviti od strane Hotela dobivenu oznaku: “Molimo, ne ulazite. Iako smo izašli, naš pas je u sobi i odmara.” Međutim, ukoliko Vaš pas ometa ostale goste ili osoblje Hotela, tada ne može ostati sam u sobi bez nadzora vlasnika.

Vlasnik je dužan biti prisutan u sobi ako je član osoblja Hotela (Odjel održavanja i čišćenja soba, Sobna posluga ili Odjel održavanja Hotela) zbog bilo kojeg opravdanog

razloga u sobi. Čišćenje sobe mora biti dogovoreno u vrijeme kada pas nije u sobi ili kada je u sobi zajedno s psom i njegov vlasnik

Vlasnici pasa su odgovorni za svoje ljubimce kao i za bilo kakvu štetu koja uslijed djelovanja njihovog psa nastane u vidu fizičke ozljede nanesene nekoj osobi i u slučaju bilo kakvog oštećenja na imovini Hotela, te su dužni potpisati Izjavu o suglasnosti prilikom prijave u Hotel.

Ukoliko je kao posljedica boravka Vašeg psa u sobi potrebno izvanredno čišćenje ili su nastala oštećenja, Hotel je ovlašten naplatiti dodatne usluge i popravke.

Obveza je vlasnika da spriječi nastanak bilo kakvih smetnji koje mogu rezultirati pritužbama ostalih gostiju ili osoblja Hotela. Ukoliko Vaš pas ometa ostale goste Hotela, Uprava Hotela ima pravo zatražiti da napustite Hotel bez prava na povrat novca. Ukoliko se Vaš pas smatra opasnim, ili postoji opasnost da bi mogao naškoditi ili zastrašiti ostale goste Hotela, Uprava Hotela ima diskrecijsko pravo ukloniti psa iz Hotela.

Uvažavajući ostale goste u Hotelu, molimo Vas da uklonite sav otpad koji nastane od Vašega psa u unutarnjim prostorijama i vanjskom prostoru Hotela.

Hvala Vam što se pridržavate ovih pravila.

Admiral Hotel želi Vama i Vašem psu ugodan boravak u Hotelu!

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